

Important Update Regarding Your Dental Insurance Coverage

Dear CTPD Family:

You are receiving this letter to inform you of a change at Central Texas Pediatric Dentistry regarding insurance billing procedures. Effective September 1, 2025, the office will no longer accept secondary dental insurance for our patients.

This decision was made after careful consideration. It is necessary to streamline billing processes and ensure the practice can continue to provide the highest quality of dental care.

What This Means:

Primary Insurance: Claims will continue to be filed with your primary dental insurance provider, as stated on our website.

Secondary Insurance: Any amounts not covered by primary insurance will be your responsibility and are due at the time of service. However you can still file to your secondary.

Billing: A detailed statement will be provided for any remaining balance after your primary insurance processes the claim.

If you have questions about this change, the practice is happy to discuss your specific situation. Alternative payment options are available, such as:

Payment Plans: Flexible payment plans are offered to help manage dental expenses.

The goal remains to provide excellent dental care. Please contact the office at 512-474-7575 or ctpd@ctpdkid.com with any questions or concerns.

Thank you for your understanding and continued trust in the practice.

Sincerely,
Central Texas Pediatric Dentistry

Dental Insurance

Do you want to add your dental insurance?

Yes

No

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